

We are ROSE!

The Rose Academies are public charter schools the Tucson community has trusted for over 20 years. We provide an alternative education setting in order to meet the unique demands of our students.

Students at the R.O.S.E.® Academies are part of a unique learning community that fosters growth in the academics so students will have the skills necessary for post-secondary success. Our curriculum includes how to learn strategies and techniques giving students control of their educational future.

Job Summary

The ROSE Team is looking for a Client Service Technician.

Location

Rose Management Group, 3686 W. Orange Grove Rd. Ste. 192

Salary

Starting at \$16.00/hr.

Hours

Monday - Friday 8:00am-4:30pm

Essential Job Functions

- Provides basic troubleshooting assistance and ticket resolution for personal computer users.
- Supports computer users with installation of basic hardware/software and networking components to meet personal computer needs.
- Diagnoses and troubleshoots basic problems with individual or multiple computer systems in order to maintain proper functioning; resolves issues including contacting and assisting vendors.
- Recommends hardware solutions regarding personal computers in assigned areas.
- Assists with computer projects, and implementation of policies throughout area of assignment.
- Conducts diagnostic reviews and produces error reports as requested in order to identify and correct any problems.
- Experience working with personal computer hardware, software, systems, local area networks and terminology.
- Good customer service, interpersonal, organizational and problem-solving skills.
- Ability to operate computer peripherals including monitors, printers and scanners.

Education Requirements

- High School Diploma Required
- Obtain and maintain an Arizona IVP Fingerprint Clearance Card

Experience Requirements

- Must possess excellent customer service, organizational, and communication skills
- Quick learner
- Strong interpersonal skills

Benefits Package

- Employer pays monthly towards your single healthcare coverage
- Dental insurance

- Vision Insurance
- \$15,000.00 Life Insurance paid solely by Rose
- AFLAC
- Pet Insurance
- Long-Term Disability

Visit our website at go2rose.com

ROSE is an equal opportunity employer, committed to the strength of a diverse workplace.